

**Date:** September 30, 2009

**To:** All Staff

**From:** Susan McGillivray, Vice President, Employee and Labour Relations  
Dr. Cheri Nijssen-Jordan, Co-Lead, Pandemic Clinical Operations  
Nancy Guebert, Co-Lead, Pandemic Clinical Operations

**RE: Employee Education for Critical Care in Pandemic H1N1 (2009) Planning**

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Alberta Health Services (AHS) is preparing for potential surge of pandemic H1N1 (2009) patients. Some patients will require hospitalization, and a significant proportion of those hospitalized for pandemic H1N1 (2009) will require critical care. AHS has made plans and is taking proactive measures to meet staffing needs in anticipation of a surge in critical care patients.

As AHS prepares for the next phase of pandemic readiness, it is important employees be provided with the necessary education to respond to shifts in patient demands.

Effective immediately, AHS will be providing in-services and education to enhance and expand on our employees' current skills to respond to the changing patient needs, as a consequence of pandemic H1N1 (2009). Depending on individual learning needs, a variety of learning modules and education programs will be provided to employees.

Over the next few weeks, many of you will be contacted by your managers to discuss the education available to you in preparation for responding to increased patient demands due to pandemic H1N1 (2009). Every attempt will be made to schedule these educational opportunities during regularly scheduled hours of work.

We also encourage you to approach your managers to discuss your own experience and skills, as they will be aware of any opportunities or needs that might exist locally.