

**GOAL:**

**A. ENGAGEMENT OF THE PUBLIC**

Gather information including public input respecting health, health needs and health services for the residents of the community served by the councils

STRATEGY (WHAT)	ACTIONS REQUIRED TO ACHIEVE (HOW)	SUPPORTS/RESOURCES REQUIRED	RESPONSIBILITY (WHO)	TIMELINE (WHEN)	RESULTS (OUTCOME/MEASURE)
<p><b>1. Involve elected officials to champion a top notch health system within the region.</b></p>	<ul style="list-style-type: none"> <li>Send an overall annual invitation to all municipal leaders in the council area with the list of council meeting dates.</li> <li>Send reminder invitation specific to local municipal officials three weeks prior to the council meeting in their community.</li> <li>Council may create and participate in opportunities to meet with elected officials.</li> </ul>	<ul style="list-style-type: none"> <li>Invitations sent to Municipal government and Métis Settlement offices in the council area</li> </ul>	<ul style="list-style-type: none"> <li>Chair and council members</li> </ul>	<ul style="list-style-type: none"> <li>Established council meeting dates</li> </ul>	<ul style="list-style-type: none"> <li>Local elected officials will be invited to the council meeting to enable awareness of local health initiatives and be able to champion positive changes.</li> </ul>
<p><b>2. Maintain transparency through established Council communication plan.</b></p>	<ul style="list-style-type: none"> <li>Council will provide a meeting summary to various communication outlets as well as municipalities, Métis Settlements, MLAs etc.</li> </ul>	<ul style="list-style-type: none"> <li>Listing of local media sources and newsletters</li> <li>Alberta Health Services web maintenance support</li> </ul>	<ul style="list-style-type: none"> <li>Chair</li> <li>Community Engagement Officer</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Local residents are aware of council role and business.</li> </ul>

**GOAL:**

**A. ENGAGEMENT OF THE PUBLIC**

Gather information including public input respecting health, health needs and health services for the residents of the community served by the councils

STRATEGY (WHAT)	ACTIONS REQUIRED TO ACHIEVE (HOW)	SUPPORTS/RESOURCES REQUIRED	RESPONSIBILITY (WHO)	TIMELINE (WHEN)	RESULTS (OUTCOME/MEASURE)
<p><b>3. Creating opportunities for public input.</b></p>	<ul style="list-style-type: none"> <li>Email address is published on the website as an avenue to invite public input.</li> <li>Advertise council meetings.</li> <li>Invite public to present at council meetings.</li> <li>Engage formally and informally with the public.</li> <li>Consider ways to engage with different demographic groups e.g. seniors, youth, community organizations.</li> </ul>	<ul style="list-style-type: none"> <li>Website maintenance support</li> <li>Local media</li> <li>Registration/funding for participation in community functions</li> </ul>	<ul style="list-style-type: none"> <li>Alberta Health Services</li> <li>Chair</li> <li>Community Engagement Officer</li> <li>Council members</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Council members receive information from community members regarding what is working well and opportunities for improvement.</li> </ul>
<p><b>4. Create opportunities to communicate with voluntary health groups.</b></p>	<ul style="list-style-type: none"> <li>Develop a list of the hospital auxiliary groups and foundations in the council area.</li> <li>Identify opportunities to communicate with the hospital auxiliary groups and foundations.</li> </ul>	<ul style="list-style-type: none"> <li>List of hospital auxiliary groups and foundations</li> </ul>	<ul style="list-style-type: none"> <li>Council</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Hospital auxiliary groups and foundations members receive information.</li> </ul>

**GOAL:**

**B. PROVIDE FEEDBACK AND ADVICE TO ALBERTA HEALTH SERVICES**

Provide advice to Alberta Health Services about health issues, health needs and priorities, access to health services, the promotion of health and any other matters requested by Alberta Health Services

STRATEGY (WHAT)	ACTIONS REQUIRED TO ACHIEVE (HOW)	SUPPORTS/RESOURCES REQUIRED	RESPONSIBILITY (WHO)	TIMELINE (WHEN)	RESULTS (OUTCOME/MEASURE)
<p><b>1. Participate in consultation opportunities as requested by Alberta Health Services departments.</b></p>	<ul style="list-style-type: none"> <li>• Council will accommodate Alberta Health Services presentations and consultations and provide written or verbal feedback as requested.</li> <li>• Council will be represented at Alberta Health Services consultation and educational opportunities.</li> </ul>	<ul style="list-style-type: none"> <li>• Time allocated on the council agenda</li> <li>• Advance notice of presentations/consultations</li> </ul>	<ul style="list-style-type: none"> <li>• Council members</li> <li>• Council representative will attend and report back to council</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Community feedback is provided to Alberta Health Services through the council members' participation in consultation opportunities.</li> <li>• Council members will be well informed of health services.</li> </ul>
<p><b>2. To provide community feedback and concerns to Alberta Health Services.</b></p>	<ul style="list-style-type: none"> <li>• Council reviews and substantiates concerns and issues prior to submission.</li> <li>• Alberta Health Services leaders are invited to participate and address specific community issues and concerns.</li> <li>• Briefing notes are submitted to Alberta Health Services board when deemed appropriate.</li> <li>• Promote the use of the</li> </ul>	<ul style="list-style-type: none"> <li>• Alberta Health Services senior leaders</li> <li>• Community engagement officer</li> <li>• Patient feedback brochure</li> <li>• Council members</li> </ul>	<ul style="list-style-type: none"> <li>• Chair</li> <li>• Council members</li> <li>• Community Engagement Officer</li> <li>• Council members</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Alberta Health Services will be aware of regional concerns and issues.</li> <li>• Alberta Health Services will have opportunities to provide information to council regarding issues and concerns that have been identified.</li> <li>• Community members are aware of patient concerns process.</li> <li>• Council will be aware of</li> </ul>

**GOAL:**  
**B. PROVIDE FEEDBACK AND ADVICE TO ALBERTA HEALTH SERVICES**  
Provide advice to Alberta Health Services about health issues, health needs and priorities, access to health services, the promotion of health and any other matters requested by Alberta Health Services

STRATEGY (WHAT)	ACTIONS REQUIRED TO ACHIEVE (HOW)	SUPPORTS/RESOURCES REQUIRED	RESPONSIBILITY (WHO)	TIMELINE (WHEN)	RESULTS (OUTCOME/MEASURE)
	<p>patient concerns process.</p> <ul style="list-style-type: none"> <li>Identify and support what is working well in Alberta Health Services.</li> <li>Identification of best practices is included as a standing agenda item.</li> </ul>				<p>what is working well within the system and what support is required to maintain the program.</p>

**GOAL:**  
**C. PROMOTE AND PARTICIPATE IN ACTIVITIES THAT ENHANCE THE HEALTH OF RESIDENTS**

STRATEGY (WHAT)	ACTIONS REQUIRED TO ACHIEVE (HOW)	SUPPORTS/RESOURCES REQUIRED	RESPONSIBILITY (WHO)	TIMELINE (WHEN)	RESULTS (OUTCOME/MEASURE)
<p><b>1. Identify programs and inform the public on health services in their community and the zone.</b></p>	<ul style="list-style-type: none"> <li>• Council members will advocate for programs that promote health such as:               <ul style="list-style-type: none"> <li>• Preventative screening</li> <li>• Walk On program</li> <li>• Living Well</li> <li>• Apple program</li> <li>• Go Girls</li> <li>• Community Garden</li> <li>• Clean and Green</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Information</li> <li>• Presentations</li> </ul>	<ul style="list-style-type: none"> <li>• Council members</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Community members are informed of health programs available in the area.</li> </ul>
<p><b>2. Council members may participate in and champion events that support local healthy lifestyle initiatives.</b></p>	<ul style="list-style-type: none"> <li>• Council members will actively research and support locally occurring events.</li> <li>• Compile the listing of events.</li> <li>• Promote on council web page, print resources and through informal community connections.</li> </ul>	<ul style="list-style-type: none"> <li>• Listing of events, regular upload to website and local media</li> </ul>	<ul style="list-style-type: none"> <li>• Chair</li> <li>• Council members</li> <li>• Community Engagement Officer</li> <li>• Alberta Health Services</li> <li>• Website maintenance</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>• Council members and residents are aware of events that are occurring in the council area that contribute to improved health.</li> </ul>