

September 15, 2009

2009/2012 Access and Quality Improvement Targets

The following access improvement targets were endorsed by the Board:

	2008/2009	2009/2010 (one year)	2011/2012 (three year)
Emergency wait times			
Lower Complexity	5.6 hours	5 hours	4 hours
Higher Complexity	16 hours	14 hours	8 hours

Note: Patients with higher complexity needs typically spend longer time in Emergency due to the nature of the assessment and treatment required.

Hip Replacement	33 weeks	30 weeks	26 weeks
Seniors flu immunization	58 %	63 %	75 %

The full schedule of performance agreement targets is attached.